

THINGS TO TEACH A CHILD ABOUT 9-1-1: Always list this information near the phone.

First Name: _____ Last Name: _____

Parents Name: _____ Phone Number: _____

Parents Employer: _____ Phone Number: _____

DIAL 9-1-1 When:

- Someone is hurt.
- Someone is hurting you.
- You see or smell smoke.

If you're unsure about calling 9-1-1 and there are no adults nearby to ask, you **SHOULD** call 9-1-1.



KIDS AND 9-1-1

TEACH THE CHILDREN IN YOUR HOUSEHOLD ABOUT 9-1-1:

- Teach your child when they should call 9-1-1.
- Teach your child not to be afraid to call 9-1-1 if there is any doubt as to whether they should.
- Teach your child to dial “Nine, One, One” and not “Nine Eleven”, this might confuse the child and they may look for the number eleven on the phone.
- Make sure your child can reach at least one of the phones in your house. Wall mounted phones can be unreachable for small children.
- Always call from a safe location. If the house is on fire, get out and call from a nearby phone.
- Teach your child how to use your home phone and your cell phone to call 9-1-1 (remember the ‘send’ button on a cell phone!).

WHEN TO DIAL 9-1-1:

9-1-1 is the number to call when you need help from the police department, the fire department, or an ambulance.

WHAT TO DO WHEN 9-1-1 ANSWERS:

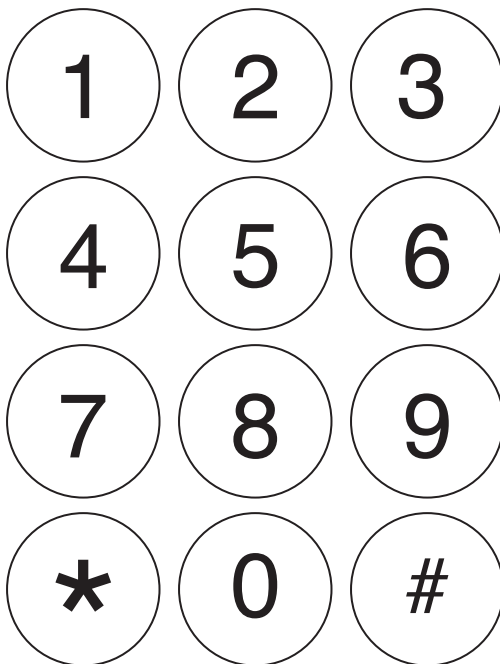
- The 9-1-1 operator will ask you questions to find out what type of help you need. What is your location? What is the emergency? What is your telephone number? What is your name?
- Remember to stay calm and speak slowly.
- Tell the 9-1-1 operator what’s wrong and where you need help.
- Speak up loud and clear when the 9-1-1 operator asks you questions. Do not nod your head instead answer “yes” or “no” out loud.
- Follow any instructions the 9-1-1 operator gives to you.

WHEN NOT TO DIAL 9-1-1:

- When there is no emergency.
- To practice.
- Do not call 9-1-1 as a joke or a prank. You can get into serious trouble. More importantly you can delay someone else getting the help they need in an emergency.
- If you call 9-1-1 by mistake, stay on the line and tell the 9-1-1 operator that you dialed wrong.

Coloring Activity: Let's learn how to dial 9-1-1.

Practice dialing 9-1-1 by coloring in the numbers on the pad. Don't forget to hit "SEND".



SEND

